



Smoothwall Monitor & Smoothwall Record Manager

A never-before-seen integration that gives a deeper insight into student mental health and wellbeing.





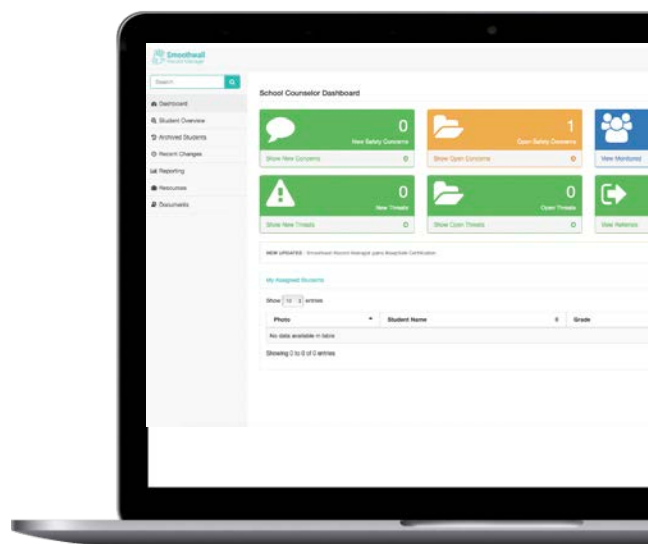
Introducing a new and vital partnership

At a time when your students are emerging from isolation into a changed learning environment protecting their wellbeing has never been more important.

This unique integration between Smoothwall Monitor, Smoothwall Record Manager and your SIS gives School leaders an insight into their students' physical and mental health, like never before.

It brings together, in one accessible location, the risks you can see with the risk you can't, giving a deeper, broader view of every student – including those who may be suffering in silence and who may otherwise go unnoticed.

Having all risks and concerns centralized and accessible, gives designated staff clearer, broader and deeper visibility around student mental wellbeing. Such a perspective enables the right help, at the right time, in the right way and is a vital safety net in these uncertain times.





Why Now?

Many District and School leaders are seriously concerned about the impact 'shelter in place' has had on the mental and physical health of their students.

Concerns include:

Isolation - and the consequences of limited or no peer-to-peer contact.

Fear of the virus itself - either for themselves or the lives of their parents or grandparents – and even more so amongst children of keyworker parents.

Bad online habits - Some students may have picked up dangerous online habits. New found freedoms may have encouraged them to explore the internet and interact with new people without the filtering and other protections normally provided by their school environment.

Cyberbullying - Disagreements in school may have spilled over online, resulting in a rise in anti-social behaviors.

Loss of confidence - Some students may have had no internet access and little contact with the wider world resulting in a loss of confidence and anxiety around returning to school.

Plus more.

The fact is, Teachers and Councillors know what behavior is usual or unusual for their students and in many cases their eyes and ears are all that's required to spot a child at risk.

But not every risk is visible to the eye.

However, many students feel unable or unwilling to confide in an adult about how they are feeling. And others may not even be aware themselves of the danger they be in. If they are being groomed for example.

With Smoothwall Monitor picking up on the risks you can't see, Record Manager and your school's SIS reporting on the risks you can see, and all three sources of intelligence feeding into a central repository gives Resource Officers and Councillors the wherewithal to see more clearly who may be vulnerable.

It's an unprecedented level of risk visibility and entirely appropriate for these changing times.



How It Works

Smoothwall’s Record Manager is a central repository that sits between your SIS and Smoothwall’s Monitor solution. Data and alerts from both sides flow into Record Manager giving designated staff a more rounded and actionable picture of student safety.

There are three key components.

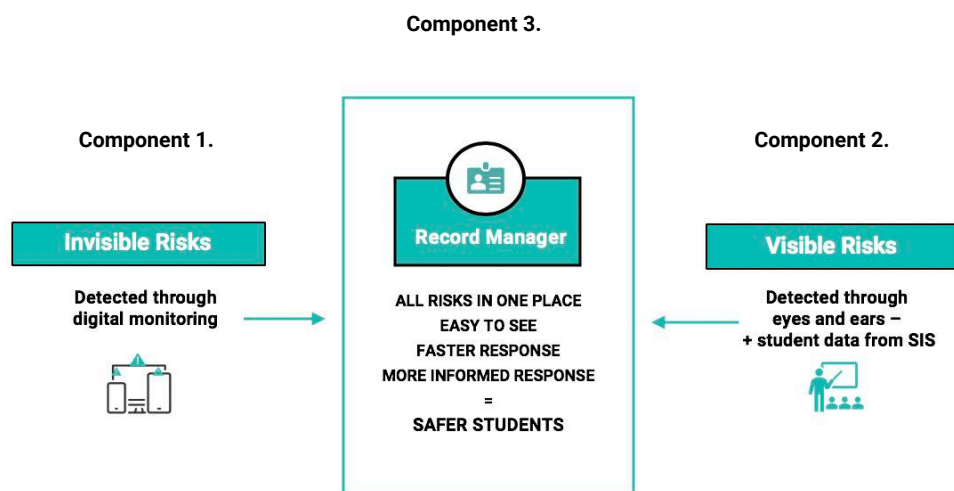
Component 1: Smoothwall’s Monitoring capability scans students’ online behavior and alerts designated staff when a risk or threat is detected. If a student is viewing content relating to drugs or violence or suicide, for example.

A team of human moderators working 24/7 assess these risks and will alert your school by phone of any immediate risks to health or life. These, and other medium level risks, merge into the Record Manager Dashboard.

Component 2: This is your existing SIS. Student data merges into Record Manager.

Component 3. This is the Record Manager itself. This sits between Monitor and your SIS centralizing all concerns and providing fast and easy access to the risks surrounding each and every child.

FIG 1. Solutions basic structure





How It Works continued

Other Key Features

Timeline reports

Record Manager shows the chronology of events up to and after the identification of a student concern. This gives Student Councillors and/or Resource Officers greater insight for a more informed threat assessment process - as well as evidence to share with parents / authorities if required.

No changes to SIS data upload

Teachers continue to interact with the SIS as normal. Record Manager pulls the relevant data through with no manual intervention or new behaviors required.

Deployment of Smoothwall Monitor is easy

A school IT department will deploy the Monitor agent onto each school owned device but overall demands on their time are minimal.

Works alongside existing filtering and SIS solutions

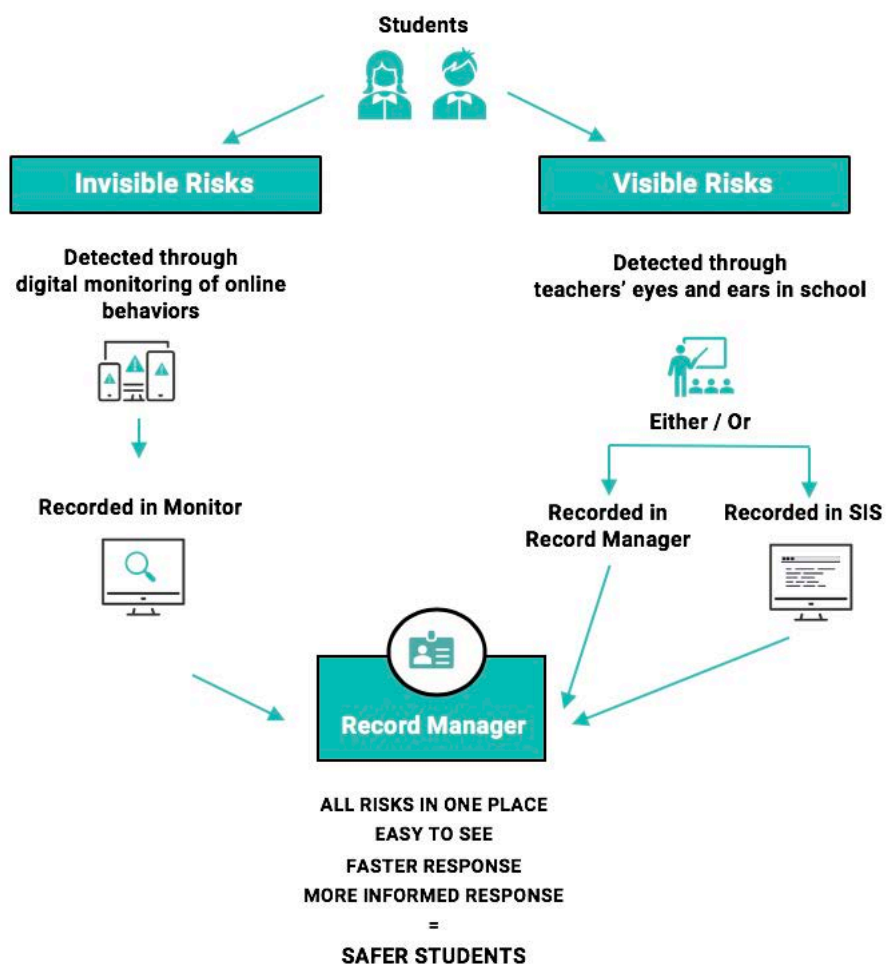
Record Manager does not require any changes to your current systems - including your Filtering or SIS providers.

It is a new and additional level of student protection. It works quietly in the background providing alerts and data as and when they happen.



How It Works continued

FIG 2. Detailed structure





Case Scenarios

Self harm

Kate confides to her friend that she had intentionally cut herself. Her friend tells a teacher who logs it in the SIS but isn't sure if Kate is joking. The Record Manager dashboard shows that Kate has looked at a self-harm website. A threat assessment form is completed and Kate gets the support she needs.

Problems at home

Joe fails to login for his remote class. Record Manager shows that when he was last in class his teacher noted a bruise on his arm. It also shows that Joe began to fill out a contact form on a child protection charity website but then deleted it. His School can now see that Joe may be at risk and can help him immediately.

Anxiety and stress

Lester has missed school. Record Manager shows visits to websites talking about teenage stress. This more holistic view helps the School Councillor understand more clearly what Lester might be going through and therefore help him in a more targeted way.

Intention to cause harm

Jake jokes to a friend that he might shoot someone. His teacher overhears but suspects he isn't serious. Nonetheless a threat assessment process begins. A high alert is raised the next day when Jake begins looking at fire arm websites. The threat is far more serious than first thought.



What Next?

Hello. My name is Brian Muenster. I am the Vice President of Sales and the General Manager of Smoothwall Inc.

Before you consider whether this brand new solution might be right for your School, or the Schools in your District, please allow me to take you (and your colleagues) through an online walkthrough to find out more.

I will show how it works and answer any questions you may have.

I don't mind whether you are considering this for now or simply want to understand the capability for future reference.

I do however want you to know and understand the level of digital safety protection that's available to you and your students at this challenging time.



Please click below to select a date and time of your choosing. I look forward to speaking with you.

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