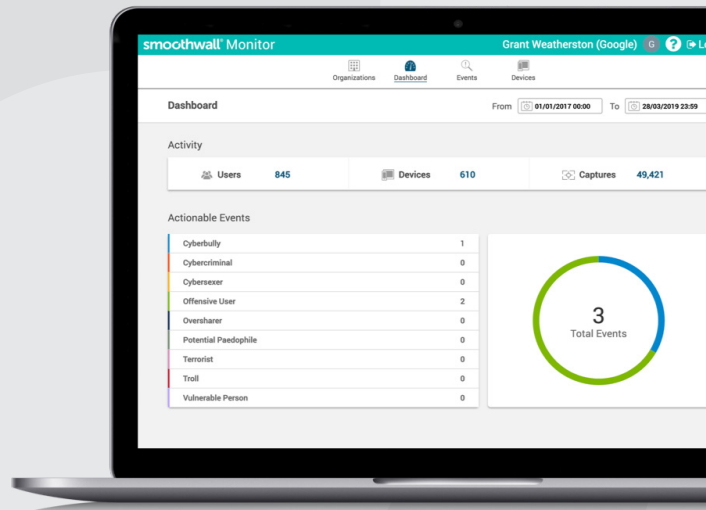


Smoothwall Monitor Managed Service

Helping schools detect online risks before they become real-life incidents. Offers AI analysis supported by 24/7/365 human-moderated analysis to effectively identify student well-being concerns.



Advanced monitoring for K-12

Smoothwall Monitor is a 24/7 human moderated service designed to provide the most advanced on-device monitoring.

Moderated by advanced AI technology and human specialists, school administrators can concentrate on supporting and educating students safe in the knowledge that they will be alerted by one of our expert moderators if there is an incident of concern.

Smoothwall Monitor – Managed Service is the only solution of its kind to continuously build a profile of all users, allowing the system to accurately interpret between a one-off event or a consistent pattern of behavior.

It is a real-time digital monitoring solution that offers a 24/7/365 moderated service by a team of highly trained specialists that monitor all alerts and will notify administrators based on the level of risk, making it easier to take appropriate actions at the appropriate time.

Why is digital monitoring software needed?

Digital monitoring software helps pick up on thoughts that students can't say aloud, related to: suicidal thoughts, eating disorders, radicalization, cyberbullying, abuse, sexual grooming, self-harm, racism, and depression.

Key benefits

- ✓ Proactively identify students at risk of harm based on online activity and behavior
- ✓ Minimize false-positive alerts
- ✓ Comprehensive solution for busy school districts
- ✓ Full support across multiple devices
- ✓ Advanced monitoring capabilities, on and offsite
- ✓ Dedicated mobile interface to provide ease of use for timely alerts

Smoothwall for Education

Key features



Smart profiling

Builds an up-to-the minute profile of individual student activity, allowing the risk profile and context of a situation to be accurately analyzed.



24/7/365 human moderation

Content is reviewed by a team of moderators around the clock to analyze flagged instances and alert administrators of any high risk incidents.



Text analysis

Captures text input via the keyboard, whether online or offline, allowing administrators to monitor activity within encrypted sites and apps.



Image capture

Screen capture functionality sits within the solution, allowing any online and offline incidents that require investigation to be screen grabbed for later review or evidence.



Alerts & notifications

Alerts are based upon specific categories that are identified as serious incidents, and sent to administrators.



Portal

An online platform that allows you to review performance, individual alerts, and system information.



Artificial intelligence

Uses machine learning to gather context of flagged instances before escalating for human moderation, improving performance and reducing false positives.



Auto updates

No need to run updates for the client as it automatically updates in the background. This feature is optional.



Multi-device support

Available on Windows and macOS, including terminal services, and Chrome OS.

Get in touch

If you would like to find out more about Smoothwall Monitor – Managed Service or have any questions, please get in touch with our team of product specialists. We'd be happy to help.

Web: us.smoothwall.com

Tel: 800 959 3760

Email: inquiries@smoothwall.com

Further reading

You may wish to download:

'Reducing School Violence with Digital Monitoring' at <https://us.smoothwall.com/digital-monitoring/>

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